

Job Posting Details

Job Description

Position: Counter Server
Department: Food and Beverage
Status: Seasonal Winter FT
Posting Date: Oct-12-2021

QUALIFICATIONS REQUIRED

Location: Mount Washington Alpine Resort

Employment Type: Seasonal Winter Full Time and Part Time

Reports to: Food & Beverage Manager

Your Opportunity:

Do you have a flair for customer service, great people skills, enjoy being busy, and love to have fun while working? While responsibilities vary at each location, as a Counter Server, typically you will take orders from customers and relay them to the back of the house, total cheque amounts, receive payment from guests, ensure everything they need to enjoy their experience, resolve complaints and concerns, as well as total off and balance cash at the end of the shift. You should have a working knowledge of food and beverage practices to ensure customer satisfaction.

We offer great benefits! Season's pass, retail discounts and more. Please see our website for more information: <https://hr.mountwashington.ca/>

Required Experience & Qualifications:

- Excellent customer service, communication, time management and problem-solving skills
- Professional appearance and attitude
- Knowledge of health and safety regulations
- Previous serving and cash-handling experience
- 'Up-selling' skills
- Serving it Right (SIR) certification

These items will be considered assets:

- FOODSAFE certification
- SuperHost certification
- Workplace Hazardous Materials Information System (WHMIS) certification
- Micros/transelect experience
- Related experience, including cash handling

Responsibilities:

- Take and relay food orders to the back of house
- Ensure each guest's order is complete and has all required condiments
- Resolve complaints and concerns
- Provide food and beverage product knowledge
- Use proper FOODSAFE techniques
- Practice responsible alcohol service
- Maintain a clean work area
- Stock and maintain relevant stock levels
- Cash out and reconcile cash with totals

To Apply:

Please apply online at: <https://hr.mountwashington.ca/>