

Job Posting Details

Job Description

Position: Mountain Bike Guide
Department: Summer Operations
Status: Seasonal Summer FT
Posting Date: May-13-2021

QUALIFICATIONS REQUIRED

Bike Park Guide

Location: Mt. Washington Alpine Resort

Employment Type: Seasonal Summer Full Time & Part Time

Reports To: Manager, Summer Programs

Do you have a passion for mountain biking, great people skills and love to have fun? Come join our team! Mt. Washington is hiring full-time and part-time bike guides.

WHO ARE YOU?

A person with integrity! We put an enormous amount of time into training and developing our team. In return, they show up and deliver the experience we're known for.

A mountain biker extraordinaire! You are an avid mountain biker, craving adventure and the ability to "share the stoke" with our guests.

Safety Focused! You understand safety and minimizing risk is our #1 priority - fun is a close second!

A Natural Storyteller! With your winning personality and distinctive flair for telling stories, you'll entertain our guests, guided by the natural step.

A positive individual with an incredible zest for life! You're outgoing and genuinely like helping people. You're stoked about being active outside, no matter the weather!

Strong! Doing physical work outdoors for long periods while delivering highly interactive lessons requires strength and energy.

Your Opportunity:

As a bike park guide, you will strive to deliver a positive mountain biking experience to guests of all ages and

We offer great benefits! Season's pass, retail discounts and more. Please see our website for more information: <https://hr.mountwashington.ca/>

Responsibilities:

- Lead fun, varied, safe and informative mountain bike outings
- Cater lessons to all guests, incorporating a wide variety of mountain biking tips and techniques
- Assist guests with rental equipment selection and fit
- Set up and pack up biking equipment, proactively assisting guests
- Lead Alpine Adventure kids camps for children aged 7-12 with activities mainly revolved around biking and hiking around the resort.
- Check bikes regularly and record maintenance as required
- Assist with bike rentals and repairs, keeping accurate maintenance and safety logs
- Present a professional appearance and attitude as well as maintain an excellent standard of customer service
- Clean up daily and ensure the shop is always secure and properly maintained to meet guest expectations
- Be flexible in your job role and willing to assist in all other departments, within reason, as requested by the manager according to training you have been given.
- Adhere to all operational and safety procedures, including all WorkSafeBC directives, WHMIS regulations and Resort policies.

Required Experience & Qualifications:

- An avid mountain biker, craving adventure and the ability to “share the stoke” with our guests.
- PMBIA certification an asset.
- 40hr Wilderness First Aid Certification, or equivalent strongly recommended.
- Experience riding the Bike Park at Mount Washington Alpine Resort.
- Confident riding at trail speed on technical, intermediate terrain, including green, blue and “light” black trails
- Minimum age of 17 is required.
- Approachable, welcoming, friendly, enthusiastic, self-motivated, flexible, and punctual
- Able to effectively communicate with guests of all ages, management, and other staff
- Able to work well within a team and maintain effective working relationships
- Able to demonstrate knowledge and experience with current mountain bike developments and skills
- Able to work independently on your own initiative