

Job Posting Details

Job Description

Position: Lift Operator
Department: Lift Operations
Status: Seasonal Winter FT
Posting Date: Aug-12-2021

QUALIFICATIONS REQUIRED

Department	Lift Operations
Reports To	Lift & Tube Operations Manager
First Year Operator	\$15.20hr

Lift Operators play an integral part of any alpine resort operation, often being the first point of contact for guests playing a lift. They provide a positive experience and exceed guests' expectations. If you love to ski or snowboard or looking to learn you will have plenty of time on the snow. Or you may be wanting to get your foot in the door to the ski industry or looking to make a career, then this position is for you.

It is important to know most of a lift operator's time is spent outside, working in all weather conditions from sun to heavy snow, extreme cold, varied snow surfaces, and requires you to be on your feet for the majority of your scheduled shift. During all conditions lift operators must have a high level of alertness and attention to the lift and the guests riding them.

Please see the benefits section of our employment website for employee perks.

KEY ATTRIBUTES:

- Safety Orientated.
- Energetic, friendly, and social.
- Strong work ethic and dependable.

- Physically fit to move, scoop and rake snow; bump chairs; assist guests when required.
- Passion for the outdoors and the ability to work in all weather conditions.
- Great customer service.

REQUIREMENTS:

- Previous customer service experience and or laboring experience favorable but not required.
- Excellent communication skills.
- Must work well in a team environment, be a team player and also be able to work alone.
- Be available to work full time including weekends.
- Be available to work major holidays including Christmas, New Year's Eve, New Years Day, and Spring Break.
- Be able to stay and work for the full winter season (Late November – Mid-April).
- Able to ski/snowboard or be willing to learn.
- Own your own snowboarding/ski equipment or be willing to buy gear.

(Those who cannot ride/do not have gear will be assigned to lifts that do not require you to ski or ride to your work station limited positions).

RESPONSIBILITIES:

- The safe operations of your assigned lift by the Lift Supervisor including start-up & shut down daily.
- Compliance with all company policies and safety procedures.
- Assist guests including children loading and unloading ski lifts.
- Validate all guest's tickets and ensure no misuse or fraudulent activity.
- Maintain a high level of customer service and assist guests in a friendly, courteous, and helpful manner.
- Maintain load and unload ramps at your assigned lift to ensure guest safety.
- Be spatially aware of your surroundings and work in a safe manner.
- Complete daily checklists such as set up and take down of mazes, signs, snow removal, ice removal, etc.
- Be punctual, arrive at work alert, fit to work, and ready to work.

SECONDARY RESPONSIBILITIES:

- Keep a positive upbeat attitude while at work.
- Maintain a respectable level of personal appearance and care for your issued uniform.

- Additional duties required by one of the Lift Operations Supervisors or Lead Hand.