

Job Posting Details

Job Description

Position: Mountain Bike Park Technician
Department: Bike Shop
Status: Seasonal Summer FT
Posting Date: Jun-17-2020

QUALIFICATIONS REQUIRED

Bike Park Technician

Location: Mt. Washington Alpine Resort

Employment Type: Seasonal Summer Full Time & Part Time

Reports To: Mountain Bike Manager

Your Opportunity:

Do you have a passion for mountain biking, great people skills and love to have fun? Come join our team! Mt. Washington is hiring full-time and part-time bike technicians to maintain our proud new fleet of Rocky Mountain bikes. If you have experience wrenching on bikes this will be a great opportunity to get in on our new bike park.

As a bike park tech, you will strive to meet the service expectations of all guests through consistent team effort and courteous customer service all while ensuring a fun, positive, safe and secure working environment.

We offer great benefits! Season's pass, retail discounts and more. Please see our website for more information: <https://hr.mountwashington.ca/>

Responsibilities:

- Tune and repair bikes in our rental fleet including set up, tear down, and maintaining service records
- Manage a concise system for guest service orders
- Assist guests with rental equipment selection and fit
- Ensure bike supplies and related inventory are well stocked; order resupplies when required
- Present a professional appearance and attitude as well as maintain an excellent standard of customer service
- Clean up daily and ensure the shop is always secure and properly maintained to meet guest expectations

- Assist in other department operations when required
- Adhere to all operational and safety procedures, including all WorkSafeBC directives, WHMIS regulations, and Resort policies

Required Experience & Qualifications:

The ideal candidate will be:

- Able to demonstrate knowledge and experience with bike maintenance
 - Brake bleeds all brands, gear adjustments, wheel truing, general safety checks etc.
- Approachable, welcoming, friendly, enthusiastic, self-motivated, flexible, and punctual
- Familiar with emergency first aid procedures and the able to react calmly, quickly, and effectively in emergency situations
- Able to work independently on your own initiative
- Able to work well within a team and maintain effective working relationships.