

Job Posting Details

Job Description

Position: Barista
Department: Food and Beverage
Status: Seasonal Winter FT
Posting Date: Oct-19-2020

QUALIFICATIONS REQUIRED

Location: Mount Washington Alpine Resort

Employment Type: Seasonal Winter Full Time and Part Time

Salary: \$14.60/hour

Reports to: Food & Beverage Manager

Your Opportunity:

Do you have a flair for customer service, great people skills, enjoy being busy, and love to have fun while getting paid for it? Come join the team at the Eagle View Bistro! We are hiring PT/FT baristas for Eagle View Bistro for an epic winter season.

As a Barista, you form an important part of our front-line staff. Your excellent communication skills, positive attitude, and general knowledge of the resort and the bistro will play a key role in providing an agreeable experience for our guests.

Working closely with other servers and cashiers, as a Barista you will take orders from guests, create special orders, and pastries, ensure guests' satisfaction, handle our guests' payments, and resolve their complaints/concerns.

We offer great benefits! Season's pass, retail discounts and more. Please see our website for more information: <https://hr.mountwashington.ca/>

Required Experience & Qualifications:

- Excellent communication, customer service, and time management skills
- Professional appearance and attitude
- Knowledge of health and safety regulations
- Knowledge of food and beverage products
- Previous experience, especially with handling cash an asset
- FOODSAFE certification an asset
- Point-of-sale system experience an asset

Responsibilities:

- Take and relay food and beverage orders
- Create specialty coffees and pastries
- Serve food and beverages to guests
- Ensure guest satisfaction
- Resolve complaints and concerns of guests
- Provide food and beverage product knowledge
- Use proper serving techniques
- Handle payments from guests
- Cash out and reconcile cash with totals

To Apply:

Please apply online at: <https://hr.mountwashington.ca/>